Angi Pro CRO Beta - Terms

Last Updated: July 29, 2026

These Angi Pro CRO Beta Terms ("**Terms**") govern your participation in the Angi Pro CRO Beta program (the "**Beta Program**") operated by HomeAdvisor, Inc. dba Angi Pro ("**Angi**", "**we**", "**us**", or "**our**"). In these Terms, "**you**" means the Approved Pro who has an existing Angi Pro Agreement with Angi (the "Pro Agreement") and is enrolling in or using the Beta Program.

By enrolling in the Beta Program, accessing the Beta Program website or tools, or permitting Angi to conduct AI Appointment Services on your behalf, you agree to these Terms. If you do not agree to these Terms, do not participate in the Beta Program.

These Terms supplement the Pro Agreement with respect to your participation in the Beta Program. To the extent these Terms conflict with the Pro Agreement with respect to the subject matter of these Terms, these Terms control. All other terms of the Pro Agreement continue to apply. Capitalized terms used but not defined in these Terms have the meaning given to them in the Pro Agreement.

1. DEFINITIONS

1.1 "AI Agent" means the automated, artificial-intelligence-driven software agent(s) operated by Angi (or its service providers) and hosted on Angi's domain that provide, among other things, the AI Appointment Services under these Terms, including inbound and outbound voice telephony agents, SMS/text-message agents, and associated scheduling, qualification, transfer, recording, and transcription tooling.

1.2 "AI Appointment Services" means the automated, AI-powered lead-qualification, appointment-scheduling, and warm-transfer services we provide on your behalf under these Terms, including (a) placing outbound voice calls and SMS messages to Angi-Originated Leads; (b) answering inbound communications initiated by Angi-Originated Leads; (c) qualifying such Leads and scheduling appointments within your configured parameters; (d) warm-transferring such Leads to you; and (e) capturing, recording, transcribing, and transmitting information from such communications, in each case performed by AI Agents rather than human call-center agents.

1.3 "Angi Parties" means Angi and its affiliates, and each of their respective directors, officers, employees, contractors, agents, and service providers.

1.4 "Angi-Originated Lead" means a Lead generated through the Angi platform and delivered to you by Angi, and excludes any leads or customer contacts generated through any source other than the Angi platform. During the Beta Program, the AI Appointment Services operate only with respect to Angi-Originated Leads, and you will not configure or instruct the AI Agent to act with respect to any leads or contacts that are not Angi-Originated Leads.

1.5 "Scope of Authority" means the business rules, configurations, service area, service offerings, availability windows, qualification criteria, scripts, pricing parameters, calendar availability, and other instructions that you provide to, or configure within, the Beta Program, and within which the AI Agent is authorized to act on your behalf.

1.6 "Telemarketing Laws" means all applicable federal and state laws and regulations governing outbound and inbound telephone and SMS solicitation, the use of artificial or prerecorded voices, automated dialing systems, automated text messaging, call recording, AI-disclosure, and consumer contact, including without limitation the Telephone Consumer Protection Act, 47 U.S.C. § 227 ("TCPA") and its implementing regulations (including those applicable to calls and texts placed using artificial or prerecorded voices or automated systems); the Federal Trade Commission's Telemarketing Sales Rule, 16 C.F.R. Part 310 ("TSR"); the National Do Not Call Registry rules; state two-party consent call-recording statutes; state-law statutes governing telephone and SMS solicitation, automated outreach, and AI-disclosure (including, without limitation, the Florida Telephone Solicitation Act, the Oklahoma Telephone Solicitation Act, the California Bolstering Online Transparency (B.O.T.) Act, and comparable statutes in other jurisdictions); federal and state rules governing calling hours and quiet hours; and all analogous statutes, do-not-call lists, and consumer protection regulations.

2. THE BETA PROGRAM

2.1 What We Provide. Subject to these Terms, we will use commercially reasonable efforts to provide AI Appointment Services on your behalf during the Beta Program, limited to Angi-Originated Leads. The AI Agent will not affirmatively represent itself as a human to any Lead and will answer truthfully if a Lead asks whether the Lead is speaking with a human or an automated agent. Without limiting the foregoing, the AI Agent may identify itself as an automated or AI-powered booking assistant calling or messaging on your behalf. We may, in our sole discretion and without notice, modify the AI Agent's disclosure behavior, scripts, recording notices, consent prompts, opt-out instructions, and other compliance-related features as we determine necessary or appropriate for legal compliance, brand consistency, risk management or consumer experience, and you will not instruct the AI Agent to disable, override, or contradict any such disclosure, notice, prompt, or compliance feature.

2.2 Voice and SMS Channels; Opt-Out. The AI Appointment Services may be delivered via voice and/or SMS. The AI Agent will include an opt-out instruction (including the standard "reply STOP to opt out" language or a successor form required by applicable law) in the first SMS sent to a Lead, will honor opt-out requests received by any reasonable method, and will transmit such opt-outs to you. We will apply commercially reasonable outreach limits consistent with consumer experience and applicable law.

2.3 Beta Nature; Known Limitations. You acknowledge and agree that: (a) the AI Appointment Services are experimental, pre-release, beta-stage services; (b) AI Agents may generate incorrect, incomplete, or unexpected output or actions, including misunderstanding statements, misqualifying Leads, quoting incorrect pricing or availability, scheduling appointments incorrectly or outside your parameters, hallucinating facts, failing to correctly interpret consumer intent, or failing to recognize or fully implement a request to stop, opt out, or transfer to a human; (c) the AI Appointment Services may be unavailable, degraded, interrupted, or changed at any time without notice; and (d) you assume the risks inherent in use of a beta, AI-driven service. We make no representation, warranty, or guarantee regarding the operation or outcome of any AI Appointment Services, including the number or quality of Leads qualified, appointments scheduled, Lead responsiveness, or conversion to paying customers. Our obligations under these Terms are obligations of effort only.

2.4 Scope of Authority; Your Grant of Limited Agency. You hereby authorize Angi and the AI Agent to act as your limited agent solely for the purpose of performing the AI Appointment Services, solely with

respect to Angi-Originated Leads, and solely within the Scope of Authority. Without limitation, and only within the Scope of Authority, the AI Agent is authorized to (a) answer inbound communications and place outbound calls and SMS messages on your behalf; (b) communicate with Angi-Originated Leads in your name; (c) qualify Leads against criteria you provide or configure; (d) quote pricing and service terms to the extent, and only to the extent, you have provided or pre-approved such pricing and terms; (e) schedule appointments within your configured availability, geographic service area, and service offerings, including by writing appointments to and/or modifying appointments on your designated calendar or scheduling tool as described in Section 3.3; and (f) capture, transcribe, and transmit Lead and appointment information to you, including capturing, processing, and transmitting captured or processed interactions with Leads. You are solely responsible for the accuracy, completeness, legality, and ongoing maintenance of the Scope of Authority, and you will be bound by commitments, quotes, and appointments made by the AI Agent within the Scope of Authority as if made by you directly. You acknowledge that any error, ambiguity, or omission in the Scope of Authority may cause the AI Agent to act on incomplete or incorrect information, and you assume the risk of such errors.

2.5 No Charge During Beta. We provide AI Appointment Services at no incremental cost during the Beta Program. We reserve the right, on reasonable advance notice, to introduce fees for AI Appointment Services upon conclusion of the Beta Program or conversion of the AI Appointment Services to a generally available offering. We will provide not less than thirty (30) days' advance notice of (a) the end of the Beta Program, (b) the introduction of fees for AI Appointment Services, or (c) the introduction of or changes to terms applicable to any generally available offering of the AI Appointment Services (the "GA Terms"). Your continued participation in the Beta Program or use of the AI Appointment Services following the effective date set forth in such notice constitutes your acceptance of any applicable GA Terms and fees. You may terminate your participation in accordance with Section 7.2 at any time prior to the effective date of any such conversion.

2.6 Modification or Discontinuation. We may modify, suspend, or discontinue the Beta Program, the AI Appointment Services, or any feature thereof, at any time, for any reason or no reason, with or without notice. We may determine the duration of the Beta Program in our sole discretion and may remove you from the Beta Program at any time.

3. YOUR RESPONSIBILITIES

3.1 Compliance with Telemarketing and Other Laws. You are responsible for compliance with Telemarketing Laws and all other laws and regulations as they apply to your business. For example, as between Angi and you, you are responsible for (i) honoring any opt-out, revocation of consent, or do-not-contact request communicated to you by Angi (including opt-outs captured by the AI Agent during a Lead interaction) with respect to any subsequent outreach you conduct to the Lead through any channel; (ii) not instructing, directing, or configuring the AI Agent (including through the Scope of Authority) to take any action that would violate Telemarketing Laws, including disabling, overriding, or circumventing any disclosure, opt-out, consent, or quiet-hour mechanism; (iii) compliance with Telemarketing Laws and other applicable laws with respect to any communications you conduct with Leads outside the AI Appointment Services; (iv) compliance with Section 1.4 regarding the source of Lead data; (v) maintaining your own internal do-not-call and do-not-text lists; and (vi) except what Angi must provide per Section 3.6(c), providing and documenting all required notices and disclosures and obtaining all required consents relating to collection and use of any and all information you provide to the AI Agent.

3.2 Accuracy and Maintenance of Scope of Authority. You shall provide us with accurate, lawful, and complete information regarding your business, services, service area, pricing, availability, qualification criteria, and scheduling processes, and shall promptly update, or promptly notify us of, any material changes. You acknowledge that the AI Agent's ability to represent you accurately and to qualify, schedule, or quote correctly depends on the completeness, currency, and accuracy of the Scope of Authority.

3.3 Calendar and Scheduling-Tool Access. You authorize Angi and the AI Agent to access, read, modify, and write to the customer relationship management system, calendar, scheduling tool, or other business system you designate for the Beta Program (including, as applicable, Google Calendar or an Angi-provided scheduling tool) (each a "CRM System"), solely for purposes of checking availability and scheduling appointments within the Scope of Authority. You represent that you have the right to grant such access and authorization to Angi and shall maintain the authorizations and credentials necessary for such access throughout your participation in the Beta Program. You further represent and warrant that your authorization for Angi and the AI Agent to access the CRM System does not violate the terms of any third-party agreement governing access to and use of such tool. Angi has no responsibility or liability for the availability, performance, security, terms of service, or any acts or omissions of any CRM System, or for any failure, error, interruption, or loss of data arising from or related to (i) the unavailability, misconfiguration, or malfunction of any such tool; (ii) changes by the vendor of such tool to its terms, APIs, functionality, or access methods; or (iii) any other cause outside Angi's reasonable control. You acknowledge that Angi's ability to provide the AI Appointment Services depends on the availability and proper configuration of the tools you designate, and any failure thereof is solely your responsibility to remediate.

3.4 Availability; Honoring Appointments. You shall maintain reasonable availability to receive warm-transferred Leads, respond to qualified Leads, and honor appointments scheduled by the AI Agent on your behalf. You acknowledge that failure to maintain such availability or honor such appointments may adversely affect Leads and the Angi platform.

3.5 Lawful Instructions; Prohibited Configurations. You shall not configure the Scope of Authority, or instruct or direct Angi or the AI Agent, to make any statement or representation to Leads that is false, misleading, or deceptive; to affirmatively deny that the AI Agent is an artificial-intelligence agent if a Lead asks; to override or defeat any disclosure, opt-out, recording-disclosure, or consent prompts we have configured; or to take any action in connection with the AI Appointment Services that would violate applicable law (including Telemarketing Laws, consumer protection laws, privacy laws, and unfair or deceptive acts or practices laws). You shall not provide any information to the AI Agent that you are not authorized to provide for Angi's use to train and/or operate an AI system as contemplated herein, whether on intellectual property, privacy or data protection, contractual, or other grounds

3.6 Lead Interaction Data.

(a) Ownership and Use. The voice and SMS communications between the AI Agent and Leads, together with all recordings, transcripts, message content, and associated metadata (collectively, "Lead Interaction Data"), are captured by Angi using Angi's infrastructure, under Angi's recording and AI disclosures, and subject to Angi's commitments to Leads under Angi's consumer privacy policy. As between you and Angi, Angi owns and controls Lead Interaction Data. Angi will deliver to you, within the

AI Appointment Services, the booking outputs and qualified Lead information necessary for you to honor and follow up on appointments made on your behalf within the Scope of Authority.

(b) Angi's Use Rights. Angi may use Lead Interaction Data for any purpose consistent with applicable law and Angi's consumer privacy policy as in effect from time to time, including: (i) providing, operating, provisioning, maintaining, supporting, securing, troubleshooting, evaluating, training, tuning, and improving the AI Appointment Services and the AI Agent and other Angi consumer-facing AI services; (ii) quality assurance, compliance, audit, dispute resolution, fraud prevention, and enforcement of these Terms; and (iii) creating and using aggregated, de-identified, or anonymized data as permitted under Section 3.10(c).

(c) Notices and Consents. Where notice to or consent from a Lead is required by applicable law for the recording, processing, or use of Lead Interaction Data, Angi will cause the AI Agent to provide such notice and obtain such consent, including recording disclosures and AI disclosures. You shall not disable, override, or interfere with those notice or consent mechanisms.

3.7 Feedback Obligation. As a condition of your participation in the Beta Program, you shall provide us with periodic feedback regarding the AI Appointment Services in the manner we reasonably request, including completion of brief surveys and participation in reasonable check-in communications. Repeated failure to provide feedback as requested may result in your removal from this Beta Program. You grant Angi a perpetual, irrevocable, royalty-free, sublicensable, worldwide license to use, reproduce, modify, and exploit all suggestions, comments, ideas, error reports, and other feedback you provide ("Feedback") for any purpose, including to improve the AI Appointment Services and related Angi products and services, without obligation or attribution to you.

3.8 Compliance with Pro Agreement. Your obligations under the Pro Agreement, including any applicable code of conduct, quality standards, and legal compliance obligations, apply equally to your participation in the Beta Program.

3.9 Processing of Your Business Data. To the extent the AI Appointment Services require Angi to access, receive, store, or otherwise process information regarding your customers, prospects, appointments, calendar, schedule, pricing, or other business operations that you make available to Angi or that the AI Agent accesses through your CRM System ("Pro Business Data"), Angi agrees to the following:

(a) Purpose Limitation. Angi will process Pro Business Data solely for the purposes of: (i) providing, operating, supporting, maintaining, securing, and troubleshooting the AI Appointment Services for you, including lead qualification, appointment scheduling and rescheduling, warm transfer, calendar availability checks, and CRM read/write within the Scope of Authority; (ii) quality assurance, audit, dispute resolution, fraud prevention, compliance, and enforcement of these Terms; (iii) improving the AI Appointment Services for you, provided that Angi will not use identifiable Pro Business Data to train, tune, or improve the AI Appointment Services or any other Angi product or service for the benefit of any other Pro or any other person, except in aggregated, de-identified, or anonymized form as permitted under Section 3.10(c) or with your consent; and (iv) creating and using aggregated, de-identified, or anonymized data as permitted under Section 3.10(c).

(b) Service Provider Status; Compliance. As between you and Angi, Angi acts as a service provider (and where applicable a contractor), as such terms are defined under the California Consumer Privacy Act,

as amended, with respect to Pro Business Data, and will not (i) sell or share (as such terms are defined under applicable law) Pro Business Data; (ii) retain, use, or disclose Pro Business Data for any purpose other than the business purposes specified in these Terms or as otherwise required or permitted by applicable law; (iii) retain, use, or disclose Pro Business Data outside the direct business relationship between you and Angi except as required or permitted by applicable law; or (iv) combine Pro Business Data with personal information received from or on behalf of any other person except as required or permitted by applicable law. Angi will provide the same level of privacy protection for Pro Business Data as required by applicable law and will notify you if Angi determines that it can no longer meet its obligations under this Section 3.9.

(c) Security; Security Incidents. Angi will maintain reasonable and appropriate technical, administrative, and physical safeguards designed to protect Pro Business Data against unauthorized access, use, disclosure, alteration, or destruction. Angi will notify you without undue delay after confirming any unauthorized access to or disclosure of Pro Business Data in Angi's possession or control that requires notice to you under applicable law.

(d) Subcontractors. Angi may engage subcontractors and service providers to assist in providing the AI Appointment Services and will impose on such subcontractors obligations regarding Pro Business Data substantially consistent with this Section 3.9. Angi remains responsible for its subcontractors' processing of Pro Business Data as required by applicable law.

(e) Consumer Requests. Taking into account the nature of the AI Appointment Services, Angi will provide reasonable assistance to you as necessary for you to respond to verifiable consumer requests or other privacy-rights requests relating to Pro Business Data, to the extent required by applicable law and to the extent you cannot reasonably respond to such requests without Angi's assistance.

(f) Deletion. Upon termination of your participation in the Beta Program, Angi will, on your reasonable request, delete or de-identify identifiable Pro Business Data in its possession or control, subject to (i) Angi's right to retain Pro Business Data as reasonably necessary for legal compliance, security, fraud prevention, audit, dispute resolution, enforcement of these Terms, and internal recordkeeping; and (ii) Angi's retention and use of aggregated, de-identified, or anonymized data as permitted under Section 3.10(c).

(g) Coordination with Pro Agreement and Privacy Policy. This Section 3.9 supplements, and does not displace, the privacy and data-handling provisions of the Pro Agreement and Angi's Privacy Policy referenced therein with respect to any information not constituting Pro Business Data.

3.10 Intellectual Property. As between you and Angi the parties agree as follows:

(a) Pro Materials. You retain all right, title, and interest in and to your business name, trademarks, logos, content, Pro Business Data, and any other materials you provide or make available to Angi (collectively, "Pro Materials"). You represent and warrant that you own or otherwise have, and will maintain throughout your participation in the Beta Program, all necessary rights, licenses, consents, and authority to provide the Pro Materials to Angi and to grant the license in this Section 3.10(a), and that the Pro Materials, and Angi's use of the Pro Materials as permitted under these Terms, do not and will not infringe, misappropriate, or otherwise violate any intellectual property, privacy, or other right of any third party, or any applicable law. You grant Angi a non-exclusive, worldwide, royalty-free license to use Pro

Materials solely as necessary to provide the AI Appointment Services and exercise Angi's rights under these Terms. Angi may reject, remove, or decline to use any Pro Materials that Angi reasonably believes violate this Section 3.10(a) or applicable law, without liability to you.

(b) Angi Materials. Angi retains all right, title, and interest in and to the AI Agent, the AI Appointment Services, the Angi platform, any software, models, algorithms, training data, or technology used to provide the AI Appointment Services, and any output, data, or improvements thereto (other than Pro Materials), including all derivative works and improvements developed in connection with the Beta Program.

(c) Aggregated Data. Notwithstanding anything to the contrary in these Terms, Angi may create and retain aggregated, de-identified, or anonymized data derived from Pro Business Data, Lead Interaction Data, or the operation of the AI Appointment Services, and may use such data for any lawful purpose without restriction, provided that such data does not identify, and is not reasonably capable of being associated with or linked to, you, any Lead, any household, or any individual.

3.11 Cooperation in Inquiries and Disputes. You shall cooperate with Angi in good faith in connection with (a) any consumer complaint, inquiry, or dispute relating to the AI Appointment Services or any Lead interaction; (b) any regulatory, governmental, or law enforcement inquiry, investigation, or proceeding relating to the AI Appointment Services, Telemarketing Laws, privacy laws, or consumer protection matters; and (c) any third-party claim, demand, or litigation for which Angi seeks indemnification under Section 5. Such cooperation shall include providing relevant information and documentation reasonably requested by Angi, making personnel reasonably available for interviews or testimony, and not taking any action that would prejudice Angi's ability to respond to, defend, or resolve any such matter. Angi will reimburse your reasonable out-of-pocket expenses incurred in providing cooperation under this Section 3.11, except to the extent such matter arises from your breach of these Terms or your indemnification obligations under Section 5.

3.12 Pro's Independent Use of Outputs. Once Angi has delivered to you any booking outputs, qualified Lead information, or other Lead Interaction Data under Section 3.6(a), your retention, use, sharing, and disclosure of that information is your sole responsibility. Angi has no responsibility or liability for your handling of such information following delivery, including any unauthorized retention, use, or disclosure by you or your personnel.

4. AGENCY; LIABILITY ALLOCATION

4.1 Limited Agency. Solely for purposes of performing the AI Appointment Services, solely with respect to Angi-Originated Leads, and solely within the Scope of Authority, Angi (acting through the AI Agent) acts as your limited agent. Nothing in these Terms creates any employment, partnership, joint venture, or general agency relationship between you and Angi. The limited agency created by this Section 4.1 does not alter the allocation of responsibility for compliance set forth in Section 3.1. Each party's liability for its own acts and omissions is governed by Sections 3, 5, and 6 of these Terms notwithstanding this limited-agency characterization, and neither party is vicariously or jointly and severally liable for the other party's independent acts or omissions solely by virtue of the agency relationship described in this Section 4.1.

4.2 Actions Within Scope of Authority Bind You. You are bound by commitments, representations, quotes, and actions taken by the AI Agent within the Scope of Authority, including appointments scheduled

and pricing quoted, and will honor the same to the same extent as if you had made such commitments, representations, quotes, or actions directly, except to the extent the AI Agent's output contains errors that are inconsistent with the Scope of Authority you provided or configured.

4.3 Angi Not Liable for Lead Actions or AI Output. We are not liable to you for any Lead's failure to keep a scheduled appointment, cancellation, non-responsiveness, or any other act or omission by a Lead. Without limiting Section 6, we are not liable to you for business outcomes (including lost profits, missed sales, unfulfilled appointments, lost customer goodwill, or customer dissatisfaction) resulting from AI Agent errors, mischaracterizations, scheduling mistakes, miscommunications, hallucinations, or other output produced in the ordinary course of operating a beta AI service.

5. INDEMNIFICATION

5.1 Your Indemnification. You shall fully protect, indemnify and defend the Angi Parties and hold each of them harmless from and against any and all third-party claims (whether actual or threatened), demands, lawsuits, proceedings, liens, damages, causes of action, judgments, settlements, awards, penalties, fines, costs, expenses, and liabilities of any and every nature whatsoever, including but not limited to personal injury, intellectual property infringement, fraud, deceptive advertising, telemarketing, property damage, attorneys' fees and court costs, arising in any manner, directly or indirectly, out of or in connection with or in the course of or incidental to: (a) any actual or alleged violation of Telemarketing Laws, biometric privacy laws (including the Illinois Biometric Information Privacy Act and comparable state statutes), or laws related to personal, private, financial, or sensitive data, or any other laws, in any case caused by (i) your instructions to, or configuration of, the AI Agent (including any instruction or configuration that causes the AI Agent to disable, override, or fail to deliver a required disclosure, opt-out instruction, consent prompt, or quiet-hour restriction); (ii) your failure to honor an opt-out, revocation of consent, or do-not-contact request communicated to you by Angi; (iii) your communications with a Lead outside the AI Appointment Services; (iv) your breach of Section 1.4 (Angi-Originated Leads only), or (v) your breach of Section 3.5, including your provision to the AI Agent of information you were not authorized to provide for its use to train or operate an AI system; (b) any claim by a Lead or third party arising from or related to (i) the content of the Scope of Authority you provided or configured, including any inaccuracy, incompleteness, illegality, or error therein; (ii) your failure to honor appointments, commitments, or quotes made by the AI Agent within the Scope of Authority; (iii) your communications with the Lead outside the AI Appointment Services, including your failure to honor opt-outs, revocations, or do-not-contact requests passed through to you by Angi; (iv) your wrongdoing or harm to any person or property; (c) any breach by you of any representation, warranty, covenant, or obligation under these Terms; (d) your handling, use, retention, sharing, or disclosure of any booking outputs, Lead information, or Lead Interaction Data after delivery to you under Section 3.6(a), including any unauthorized retention, use, or disclosure of such information; or (e) any breach by you of the representations and warranties set forth in Section 3.10(a) (Pro Materials), including any claim that the Pro Materials, or Angi's permitted use thereof, infringe, misappropriate, or violate any third party's intellectual property, privacy, or other rights.

6. DISCLAIMER OF WARRANTIES; LIMITATION OF LIABILITY

6.1 Disclaimer. THE AI APPOINTMENT SERVICES, THE AI AGENT, AND ANY AI AGENT OUTPUT ARE PROVIDED "AS IS" AND "AS AVAILABLE," WITH ALL FAULTS, AND ARE EXPRESSLY ACKNOWLEDGED TO BE PRE-RELEASE, BETA OFFERINGS. WE MAKE NO

WARRANTIES, EXPRESS OR IMPLIED, REGARDING THE AI APPOINTMENT SERVICES OR THE AI AGENT, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, ACCURACY, COMPLETENESS, RELIABILITY, AVAILABILITY, OR FREEDOM FROM ERRORS, DEFECTS, OR HARMFUL COMPONENTS, OR ANY WARRANTY ARISING FROM COURSE OF DEALING OR USAGE OF TRADE. WITHOUT LIMITING THE FOREGOING, WE DO NOT WARRANT THAT THE AI AGENT WILL QUALIFY LEADS CORRECTLY, SCHEDULE APPOINTMENTS CORRECTLY, QUOTE PRICING CORRECTLY, COMPLY WITH ANY PARTICULAR SCRIPT OR INSTRUCTION, OR INTERACT WITH LEADS WITHOUT ERROR. WE FURTHER DO NOT WARRANT THAT THE AI APPOINTMENT SERVICES COMPLY WITH THE TELEMARKETING LAWS OR CONSUMER-PROTECTION LAWS OF EVERY JURISDICTION IN WHICH YOUR LEADS MAY BE LOCATED, TO THE EXTENT SUCH COMPLIANCE DEPENDS ON FACTS WITHIN YOUR KNOWLEDGE OR CONTROL, INCLUDING THE GEOGRAPHIC SCOPE OF YOUR LEADS OR YOUR OWN COMMUNICATIONS WITH LEADS OUTSIDE THE AI APPOINTMENT SERVICES. THIS DISCLAIMER DOES NOT LIMIT OUR COMMITMENTS UNDER SECTION 3.6(c) REGARDING THE DISCLOSURES AND CONSENTS ANGI CAUSES THE AI AGENT TO PROVIDE AND OBTAIN. WE DO NOT INDEPENDENTLY VERIFY, AND MAKE NO WARRANTY REGARDING, THE ACCURACY, LAWFULNESS, OR NON-INFRINGEMENT OF ANY PRO MATERIALS OR OTHER INFORMATION YOU PROVIDE TO US OR THE AI AGENT, AND WE RELY ON YOUR REPRESENTATIONS IN SECTION 3.10(a) WITH RESPECT THERETO.

6.2 Limitation of Liability. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE ANGI PARTIES' AGGREGATE LIABILITY TO YOU FOR ANY AND ALL CLAIMS ARISING OUT OF OR RELATING TO THESE TERMS, THE BETA PROGRAM, OR THE AI APPOINTMENT SERVICES SHALL NOT EXCEED ONE HUNDRED U.S. DOLLARS (US $100). IN NO EVENT SHALL THE ANGI PARTIES BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES, OR FOR LOST PROFITS, LOST REVENUE, LOST BUSINESS, OR LOST GOODWILL, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. YOU AND WE AGREE THAT THIS LIMITATION REFLECTS THE BETA, NO-CHARGE NATURE OF THE AI APPOINTMENT SERVICES AND IS AN ESSENTIAL BASIS OF THE BARGAIN BETWEEN US. THIS SECTION 6.2 LIMITS ONLY THE ANGI PARTIES' DIRECT LIABILITY TO YOU AND DOES NOT LIMIT, AND IS NOT APPLICABLE TO, YOUR INDEMNIFICATION OBLIGATIONS UNDER SECTION 5.

6.3 Sole Remedy; Time to Bring Claims. Your sole and exclusive remedy for any dissatisfaction with the functionality, performance, or output of the AI Appointment Services is to terminate your participation in the Beta Program in accordance with Section 7.2. This Section 6.3 does not limit the limitation of liability set forth in Section 6.2 or Angi's reimbursement obligations under Section 3.11. Any claim you may have against the Angi Parties arising out of or relating to these Terms, the Beta Program, or the AI Appointment Services must be commenced within one (1) year after the claim accrues, or such claim is permanently barred, to the extent permitted by applicable law.

7. TERM AND TERMINATION

7.1 Effective Date; Term. These Terms take effect when you first enroll in the Beta Program, access the Beta Program tools, or permit Angi to conduct AI Appointment Services on your behalf (whichever is earliest), and continue until terminated in accordance with this Section 7.

7.2 Termination. Either you or we may terminate your participation in the Beta Program and these Terms at any time, with or without cause, upon notice (email sufficing). Termination under this Section 7.2 may not be used by Angi to circumvent the notice requirements of Section 2.5 with respect to conversion of the AI Appointment Services to a generally available offering. Termination of these Terms does not affect the Pro Agreement, which continues in full force and effect in accordance with its terms.

7.3 Effect of Termination. Upon termination, Angi will cease using the AI Agent to contact Leads on your behalf, however, any integration with any other CRM Systems will continue until separately terminated by you. Angi's continued retention and use of Pro Business Data is subject to Section 3.9(f); Angi's continued retention and use of Lead Interaction Data is subject to Section 3.6; and Angi's continued retention and use of Aggregated Data is subject to Section 3.10(c). For clarity, termination does not require Angi to delete records that Angi is permitted to retain under these Terms or applicable law.

7.4 Survival. Sections 3 (Your Responsibilities), 4 (Agency; Liability Allocation), 5 (Indemnification), 6 (Disclaimer of Warranties; Limitation of Liability), 7.3 (Effect of Termination), 8 (Changes to These Terms), and 9 (General) survive termination or expiration of these Terms.

8. CHANGES TO THESE TERMS

We may update these Terms from time to time. We will post the updated Terms at the URL where these Terms are made available and will update the "Last Updated" date above. If we make a material change, we will provide reasonable notice, which may include in-product notice, email to the address associated with your Angi account, or prominent posting on the Beta Program website. Your continued participation in the Beta Program, continued access to the Beta Program tools, or continued permission for Angi to conduct AI Appointment Services on your behalf after the updated Terms take effect constitutes your acceptance of the updated Terms. If you do not agree to the updated Terms, you must cease participating in the Beta Program.

9. GENERAL

9.1 Governing Law. These Terms are governed by and construed in accordance with the governing law provision set forth in the Pro Agreement.

9.2 Arbitration; Class Action Waiver. Any mutual arbitration agreement and class- or collective-action waiver set forth in the Pro Agreement applies to any dispute arising out of or relating to the Beta Program, the AI Appointment Services, or these Terms to the same extent as disputes arising under the Pro Agreement.

9.3 Entire Agreement. These Terms, together with the Pro Agreement, constitute the entire agreement between you and Angi with respect to the Beta Program and the AI Appointment Services and supersede all prior discussions, representations, or agreements relating to the same subject matter.

9.4 Severability. If any provision of these Terms is held to be invalid or unenforceable, such provision will be modified to the minimum extent necessary to make it valid and enforceable, and the remaining provisions will continue in full force and effect.

9.5 Waiver. No waiver by Angi of any breach or default will constitute a waiver of any subsequent breach or default.